

Support With Confidence

A new scheme to approve local providers of care and support services

Changing Social Care for Adults
information for applicants



Support with
Confidence

East Sussex
County Council



What is Support With Confidence?

Social Care for Adults is changing – people will have more choice and control about how to get care and support to meet their needs. Support With Confidence gives people who need social care and support services information about approved service providers. It covers providers who are not registered with the Care Quality Commission. The scheme will be available to everyone who needs care, whether they are eligible for financial assistance from Adult Social Care or not. It's an extension of the Buy With Confidence scheme, and is a joint initiative from Trading Standards and Adult Social Care at East Sussex County Council.

Support with Confidence will include the following services:

- personal assistants
- support brokers
- cleaning and household services,
- shopping services,
- meals and cooking at home,
- providers of daytime opportunities
- Community & mobility equipment and adaptation services
- handymen, home repair and maintenance,
- gardeners,
- taxi/transport services,
- pet services, and

- any other care and support services provided to people in their own homes.

What are the benefits?

- Relevant training
- Promoted by East Sussex County Council as approved support providers
- Via Social Care Direct
- Trading Standards
- Other relevant agencies
- On the East Sussex County Council website
- Separate logo to BWC i.e. for members that wish to apply – double recognition

What do I need to do to sign up?

To become a member you'll be:

- background checked, including an enhanced CRB
- compliant with Trading Standards legislation (as appropriate)
- asked to take up references
- asked to attend training prior to membership, if required
- asked to sign up to a Code of Conduct

To find out more, please contact the Support With Confidence team on: 01323 463440 or e: supportwithconfidence@eastsussex.gov.uk